



## **Urgent: Medical Device Correction Vercise Genus™ Deep Brain Stimulation**

03 July 2024

Dear Patient:

We recently sent information to the physician who manages your rechargeable Vercise Genus™ Deep Brain Stimulation (DBS) device that describes the possibility for therapy to be briefly interrupted during device charging due to a device reset lasting 10-15 seconds. Some patients may not detect if and/or when this occurs; however, in the unlikely event their device exhibits this behavior, some patients may observe a brief return of symptoms and/or sensations during charging. Boston Scientific has developed a device software update to eliminate the potential for this device behavior to occur, and it is available upon request.

### **What should you do?**

We recommend that you discuss this letter and the device software update with your doctor and continue to follow their instructions. If you have any additional questions after contacting your doctor, please contact Boston Scientific Neuromodulation Support at 1-833-327-8324 (Option 2) or email to: [bsn.tech.support@bsci.com](mailto:bsn.tech.support@bsci.com).

Sincerely,

A handwritten signature in black ink that reads "Scott Heineman". The signature is written in a cursive style.

Scott Heineman  
Vice President, Quality Assurance  
Boston Scientific